

Chapter 1 – Introduction

Information technology not only improves the life of people, but also promotes social and economic development. Hong Kong has been recognised as a leading digital city in the world. Digital living and work patterns have already integrated into all facets of our society.

The Office of the Government Chief Information Officer of Hong Kong Special Administrative Region, or OGCIO as it is commonly called, has always been playing an important role in facilitating the digital economy.

Chapter 2 – Citizen-Centric e-Government Services

It is our mission to provide citizen-centric and friendly e-government services to the public.

OGCIO sets up and manages a large-scale Central Computer Centre, with robust communication networks and infrastructure services to support government departments.

We also offer professional advice and support to various departments in providing quality electronic services to the public.

Our One-stop GovHK portal offers easy access to a comprehensive range of e-government services and information.

The GovWiFi programme provides free Wi-Fi Internet access to citizens and visitors at hundreds of government premises.

In view of the prevalent use of smartphones, we increasingly provide mobile e-government services, applications and websites.

Chapter 3 – Building a Digital Inclusive Society

OGCIO is committed to narrowing the digital divide by promoting wider IT adoption among the under-privileged groups, including needy students, the elderly and the persons with disabilities, with a view to building a digitally inclusive society.

For instance, we have sponsored the development of a dedicated “eElderly” portal and organised training courses for the elderly.

Moreover, OGCIO actively promotes web accessibility to make it easier for persons with disabilities to access online services and information.

Chapter 4 – Facilitating Social and Economic Development

To promote the development of e-business in Hong Kong, the Government enacted the Electronic Transactions Ordinance in January 2000 to provide a clear legal framework.

We sponsor a number of Sector-specific Programmes and IT Training Programmes for Small and Medium Enterprises in various sectors of Hong Kong to drive their ICT adoption with a view to enhancing their overall competitiveness.

Information security is important for maintaining a reliable and trustworthy environment for online services and activities. OGCIO also makes effort to assist and educate the ICT users in the Government and the community to mitigate security risks brought by cyber threats.

Chapter 5 – Fostering ICT Industry Development

OGCIO is devoted to enhancing the competitiveness of the IT industry. The Cyberport brings a cluster of quality ICT companies together, creating synergy and fostering partnership among these companies.

We procure advanced IT solutions and services from the IT industry, such as development and operation of the Government Cloud Platform.

OGCIO is committed to enhancing the quality of the IT workforce through the development of the Qualifications Framework, sponsoring IT certification services and organising the "Hong Kong ICT Awards".

To promote and facilitate data centre development in Hong Kong, about 19 hectares of land have been made available for data centres in the industrial estates.

Chapter 6 – Conclusion

Looking ahead, we will continue our efforts in achieving the targets; provide efficient and citizen-centric e-government services; assist to build an inclusive knowledge-based society; to nurture the local IT workforce; develop Hong Kong as a prime location for providing cloud computing services, developing mobile applications and establishing regional data centres; and sustain Hong Kong's position as Asia's, and the World's leading digital city.

(CAPTION: Embracing Technology for a Brighter Future)